

## **Duty of candour annual report Year ending 2019**

To fulfil our duty of candour responsibilities, this report describes the unintended or unexpected incidents that occurred at our dental practice during the last year.

Practice: Devonshire Dental Care, 164 Hyndland Rd, Glasgow, G12 9HZ

**Responsible person:** Allan Rennie

**Date of report:** 16/12/19

### **Aims and objectives of the practice**

To provide good quality dentistry to our patients in a safe environment.

### **Duty of candour responsibilities and process**

We have held team meetings to discuss our duty of candour responsibilities should an unintended or unexpected incident occur. The team is aware of and understands the practice adverse incident (duty of candour) protocol, which describes what to do when something goes wrong. The protocol identifies the practice contact, who should be notified of all incidents and near misses (along with the NHS) and will conduct an investigation, if necessary.

### **Unexpected or unintended incidents in 2019**

Nil

**Action taken:** None required